

METRONET BUSINESS

PRICE GUARANTEE TERMS AND CONDITIONS

These Price Guarantee Terms and Conditions ("**Price Guarantee Terms**") apply to any customer ("**Customer**") who meets the criteria set forth in the Eligibility Section herein.

Definition. "**Price Guarantee**" means Metronet will not change the price of a given product (e.g., Business Essential Internet) for the initial term of your Business Agreement (excluding renewals).

Eligibility. Price Guarantee is not available to all customers and is only available to customers with an executed BSA that (y) meets all the criteria in the below table, or (z) expressly states "Price Guarantee."

Eligible Product	Eligible Speed Tier(s)	Contract Execution Date Eligibility	Price Term
Business Essential Internet,	100MB only	Oct. 1, 2025–April 30, 2026	3-year
Business Essential Internet	All	May 1, 2026–Aug. 31, 2026	3-year
Business Essential Internet	All	Sept. 1, 2026–Oct. 31, 2026	5-year
Business Essential Internet	All	Nov. 1, 2026-Dec. 31, 2026	5-year

Exclusions and Limitation(s). The Price Guarantee does not include (i) taxes, fees, and certain regulatory cost increases, (ii) voluntary equipment rental/upgrades, (iii) voluntary speed upgrades, (iv) voluntary upgrades to a different product (e.g. from Business Essentials Internet to Business Commercial Internet). Price Guarantee only applies only to the product's base rate; it does not apply to bundled rates or rates of other products purchased by you.

Miscellaneous. To the extent the terms of these Price Guarantee Terms conflict with any terms elsewhere in the Agreement, the terms of these Price Guarantee Terms shall apply with respect to pricing and price changes, including the ability for Metronet to adjust the price of your internet service.