METRONET BUSINESS
WI-FI BACKUP TERMS AND CONDITIONS

Upon Customer's purchase of the Backup Wireless Service, these Service-specific terms and conditions ("***Backup Wireless Terms***") are hereby incorporated into the Agreement and govern Customer's purchase and use of the Backup Wireless Service. Capitalized terms used but not defined herein are defined in the Agreement. The Backup Wireless Service is a Third Party Service under the Agreement.

1. GENERAL; PREREQUISITES.

Metronet utilizes one or more OEMs to provide Metronet's wireless wide area network communications services (such cellular-based WAN connection, the "***Backup Wireless Service***"). The Backup Wireless Service's connectivity is provided by one or more third party carriers (each, an "***Underlying Carrier***"). With respect to the Backup Wireless Service, Customer:

a. must have an active, primary Underlying Internet Service;

b. must have an active subscription with Metronet for the Backup Wireless Service; and

c. understands and agrees it has no contractual relationship with the Underlying Carriers, and neither Customer nor its End Users are a third party beneficiary of any agreement between the OEM and any Underlying Carrier.

2. USAGE; LIMITATIONS.

Customer:

a. may only use the Backup Wireless Service at a single location and only when its primary Underlying Internet Service is temporarily unavailable.

b. will not engage in any other use of the Backup Wireless Service or related Equipment as a mobile hotspot or as a replacement for a primary Underlying Internet Service.

c. will use commercially reasonable efforts to establish processes to prevent abuse of the Backup Wireless Services by its End Users.

d. not use the Backup Wireless Service or related Equipment with or in high risk applications or environments, such as medical devices connectivity; law enforcement, including inmate locators; remotely controlling vehicles, robots, devices, drones, equipment, or self-driving hardware or software; or sending or receiving emergency communications to any police, fire department, hospital, or other service that connects a user to a public safety answering point. Customer cannot use the Backup Wireless Service or related Equipment to provide traditional two-way voice services that interconnect with the Public Switched Telephone Network (PSTN). All End Users should ensure they can contact their relevant emergency services providers through a mobile, landline telephone, or other service.

3. CUSTOMER RESPONSIBILITIES.

With respect to the network to which the Backup Wireless Service is connected, Customer and its End Users are solely responsible for:

a. engaging appropriate security measures for the network and all devices connected thereto;

b. providing, configuring and maintaining virus protection, firewall, and other security measures to prevent damage from viruses, malware, or other similar malicious content; and

c. preventing unauthorized access to the Backup Wireless Service and related Equipment.

4. LIMITATION OF LIABILITY.

Metronet, its OEM, and the Underlying Carriers disclaim all liability of any kind to Customer or any End Users related to the Backup Wireless Service, whether for breach of contract, warranty, negligence, strict liability in tort or otherwise. Customer's or an End User's sole remedy if they are not satisfied with the Backup Wireless Service is to cancel their subscription or agreement to receive such service.

5. END USER COMPLIANCE.

Customer will use commercially reasonable efforts to cause End Users to agree to comply with these terms.

6. METRONET ENFORCEMENT.

Metronet may enforce these terms against Customer and/or its End Users by taking all necessary actions to suspend, pause, or terminate an End User's use of or access to the Backup Wireless Service. Metronet shall have no liability to Customer for its actions under this paragraph.