

QUICK REFERENCE GUIDE

This guide will walk you through how to set up Bridge Mode for your eero device.

What is Bridge Mode?

Bridge Mode allows eero to provide Wi-Fi while your existing router manages the network.

When eero is placed in Bridge Mode:

- Your existing router manages **DHCP, NAT, and network routing**
- eero continues to provide **mesh Wi-Fi coverage**
- eero's advanced network management features are disabled or limited
- One eero must remain connected to the existing network by **Ethernet**

Important: Bridge mode disables several eero features, including:

- Profiles and historical data usage
- Device blocking
- Advanced network settings, such as port forwarding, custom DNS, UPnP, and SQM
- Most eero Plus features
- eero Plus and eero Business eligibility
- Apple HomeKit Secure Router

For most customers, **we recommend keeping eero out of bridge mode** to maintain full access to eero features.

When should Bridge Mode be Used?

Bridge Mode may be needed when:

- The customer's existing router must remain in control of the network
- The ISP requires a specific network configuration
- The ISP requires a specific MAC address
- The ISP provides DHCP/Wi-Fi that cannot be disabled
- The customer is using a network configuration that requires the eero system to operate as access points

Important: If the customer's modem/router supports Bridge Mode, eero recommends bridging the modem/router rather than the eero system.

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How to Enable Bridge Mode

In the eero App:

1. Open the **eero App**
2. Tap **Settings**
3. Select **Advanced networking**
4. Tap **DHCP & NAT**
5. Change the setting from **Automatic** to **Bridge**
6. **Save the changes**

The eero network will restart to apply the new configuration.

How to Disable Bridge Mode

In the eero App:

1. Open the **eero App**
2. Tap **Settings**
3. Select **Advanced networking**
4. Tap **DHCP & NAT**
5. Change the setting from **Bridge** to **Automatic**
6. **Save the changes**

The eero network will restart to apply the new configuration.